PROVIDING WORLD-CLASS METROLOGY PRODUCTS, SERVICES AND SOLUTIONS
In 1963, Mitutoyo America was founded with a commitment to provide quality products and services to the industry. Today, as the industry undergoes a significant transformation, Mitutoyo America’s dedication to quality is stronger than ever. Our goal is to be a partner to U.S. manufacturing companies by offering the best equipment, as well as industry-leading solutions, support and expertise.

As the world’s leading metrology company, precision is our profession and we take pride in our products, services and partnerships. Through training, education and technology, we empower our partners to better serve their customers.

Thank you for your continued loyalty.

Matt Dye
President, Mitutoyo America Corporation
High accuracy, low uncertainty and validated measurement methods are the reasons customers come to Mitutoyo America Corporation. We go to great lengths to ensure that our reference standards and measurements are traceable through our nation’s highest measurement institute, the National Institute of Standards and Technology (NIST).

Traceability requires the establishment of an unbroken chain of comparisons to references. At the Mitutoyo America Calibration Laboratory, our master gage blocks are directly compared against the master gage blocks at NIST at regular intervals. The result is reference gage blocks calibrated only one step removed from NIST – providing the Mitutoyo America Calibration Lab with the highest reliability and lowest possible measurement uncertainty for our reference standards.

While Mitutoyo America Corporation is at the forefront of today’s metrology best practices, we also are committed to the research and development of tomorrow’s standards. As an active leader in national and international metrology standards, we are a strong supporter of various metrology societies and educational institutes around the country.

- ASME B89, the U.S. dimensional metrology standards writing committee
- ASME B46, the U.S. surface texture standards writing committee
- ISO/TC 213, the international standards writing committee for geometric product specifications
- NCSL International, the leading society committed to excellence in measurement science
- Center for Precision Metrology, University of North Carolina at Charlotte
- Mitutoyo Metrology Laboratory, Northern Illinois University
Our A2LA (American Association for Laboratory Accreditation) Accredited Calibration Lab (A2LA Certificate 0750.01) is among the most capable in North America – able to provide accredited calibrations on a wide range of measuring instruments and artifacts from all manufacturers, including gage blocks, small measuring tools, all brands of step gages, cylindrical squares and roundness hemispheres.

Employing one of the world’s most accurate, ultra-precise coordinate measuring machines enables us to offer the lowest measurement uncertainty commercially available for a wide variety of length standards. Our fully automated gage block comparators allow us to offer an unmatched combination of accuracy, price, and turnaround time.

At Mitutoyo America’s Calibration Lab, our customers receive a quick response and unparalleled value – one reason why even our competitors come to us for their calibration needs.

A2LA Accredited Calibration Laboratory (A2LA Certificate 0750.01) to the ISO/IEC 17025 International Standard
Standard products alone cannot always solve measurement challenges. To address these challenges, we estab-
lished an engineering group to integrate our equipment into application-engineered custom solutions. Called Mitutoyo Custom Solutions, this group can create a solution as simple as fixturing. Other times, the answer may require integration of the latest metrology equipment, process control software and robotics to create an auto-
mated cell.

Whatever the level of complexity needed for application and integration of measurement technologies –
known or emerging – the Mitutoyo Custom Solutions Group can develop a plan to improve your process
capability, productivity and bottom line.

Mitutoyo Custom Solution capabilities:
- Fixture design/build
- 3D CAD concepts/renderings
- Reach and feasibility studies
- Turnkey capital projects
- Product implementation
- Custom stylus/accessories
- Inline/near line gaging
- Custom software interfaces/patches
- Green button technology
At Mitutoyo America Corporation, we know your business demands more than quality metrology products. You need a partner with the resources to provide support and contribute to your success:

FIELD SERVICE
Mitutoyo America Corporation boasts one of the most comprehensive A2LA accredited (A2LA Certificate 0750.01) field service groups in the United States. We have factory-trained service engineers strategically located throughout the country to ensure quick response times for installation, calibration and repair. Product uptime is a top priority.

REPAIR/PARTS FACILITIES
Two state-of-art repair facilities are located across the country to offer quality repairs with quick turnaround. We inventory thousands of replacement parts in each facility. Our goal is to keep your Mitutoyo tools and instruments in optimal working condition.

PRODUCT TRAINING AND SUPPORT
After the product is delivered, our support is only beginning. Mitutoyo America Corporation has training centers located throughout the country, which continually offer training sessions. We also offer on-site training for those unable to visit our facilities. An extensive know-how base has been built and is maintained with current and legacy information to support our customers.

TECHNICAL SUPPORT
For the most complex challenges, we have high-level technical experts ready to provide additional support.

SUPPORT SERVICES
For hands-on product demonstrations and to provide metrology solutions, we established M³ Solution Centers in strategic geographical locations. These centers make it convenient to experience the most advanced technological equipment in person. Each center has dedicated metrology specialists ready to answer questions, help you better understand the products and systems, and work with you to develop metrology solutions to best suit your needs.

**M³ Solution Centers**

- **Illinois (Chicago)**
  - 965 Corporate Blvd.
  - Aurora, IL 60502
- **Ohio (Mason)**
  - 6220 Hi-Tek Court
  - Mason, OH 45040
- **Michigan (Novi)**
  - 46850 Magellan Drive, Suite 100
  - Novi, MI 48377
- **California (Los Angeles)**
  - 1670 E. Gale Ave.
  - City of Industry, CA 91744
- **Massachusetts (Boston)**
  - 753 Forest Street, Suite 110
  - Marlborough, MA 01752
- **North Carolina (Charlotte)**
  - 11515 Vanstory Drive, Suite 140
  - Huntersville, NC 28078
- **Alabama (Birmingham)**
  - 2100 Riverchase Center, Suite 106
  - Birmingham, AL 35244
- **Washington (Seattle)**
  - 1000 SW 34th Street, Suite G
  - Renton, WA 98057
- **Texas (Houston)**
  - 16925 E. Gale Ave.
  - City of Industry, CA 91745

One number to serve you better: 1-888-MITUTOYO

*M³ = Mitutoyo, Measurement, Metrology*
Mitutoyo America’s CTLabs and Micro Encoder Inc. are part of an international network of Mitutoyo research and development facilities charged with developing breakthrough technologies for the company’s range of dimensional measurement tools, instruments and systems and for the advancement of the field of metrology. Highly skilled developers and engineers utilize cutting-edge development tools to produce the most advanced and sophisticated metrology software and equipment available. Mitutoyo America Corporation is a Microsoft® Gold Certified Partner, providing the entire organization access to a host of Microsoft® development tools and support, and ensuring that Mitutoyo software applications work reliably in Microsoft® OS and network environments.

- **Mitutoyo MCOSMOS®** 2D and 3D Coordinate Measuring Machine software helps accomplish measuring tasks quickly and easily. It handles large amounts of data with ease, making it available across the entire networked production and enterprise environments.
- **Mitutoyo MeasurLink®** is a comprehensive suite of quality control management software that combines real-time data acquisition, on-line SPC analysis, integrated networking and quality information sharing into an enterprise-wide solution.
Beyond selling products and provide services, we also feel strongly about sharing our knowledge and understanding of metrology. That is why we established the Mitutoyo Institute of Metrology. The Institute provides training and seminars on topics ranging from basic principles of metrology to calibration methods and measurement uncertainty. Seminars are led by industry professionals at locations across the United States. We also provide on-site training and all of our courses are approved for CEU (Continued Education Units).

COURSE OFFERING:
- Dimensional Metrology
- Gage Calibration Systems and Methods
- Integrated Geometric Dimensioning and Tolerancing (GDT/GCT)
- Hands-on Gage Calibration (taught in our accredited calibration laboratory)
- Estimating Measurement Uncertainty
- Measurement Systems Analysis/Gage R&R
- Statistical Process Control (SPC)
DR. JIM SALSBURY
General Manager, Corporate Metrology, Mitutoyo America Corporation

As a metrology company, Mitutoyo America Corporation understands that the products we provide to our customers is a responsibility that we do not take lightly and is why we have invested in our customers.

Some areas of industry have moved toward lower quality disposable products, but this is a responsibility that we do not take lightly and is why we have invested in our customers.

Service area of only high-trusted; cause high-quality, disposable products, but that also means the products are not as good to our customers.

The failure of a high-trusted service area of cause high-quality, disposable products, but also means the products are not as good to our customers. This is a responsibility that we do not take lightly and is why we have invested in our customers.

Our customers require measurement equipment that they can trust over time, and Mitutoyo has developed world-class measurement solutions to ensure high-quality, innovation products and services. In addition, Mitutoyo has been committed to high-quality products and services, ensuring that our customers receive the best possible metrology solutions.

From our international locations to our local world-class services, we practice high-quality standards in our products, and services.

PROVIDING WORLD-CLASS METROLOGY PRODUCTS, SERVICES AND SOLUTIONS